

## Global Support Engineer (Thailand)

Appear TV is rapidly growing its world wide client's base and therefore needs to expand the global support team with an enthusiastic and service minded Support Engineer based in our planned Bangkok (Thonglor) office.

Appear TV provides carrier-grade solutions that enable broadcasters and operators to deliver professional quality TV and video services to home, hospitality and mobile markets. We have equipment in operation in over 100 countries. Our customers are Telecommunications, Cable and Satellite operators who expect a high level of quality and technical expertise from their equipment providers.

You will be based in our planned Bangkok (Thonglor) office and your main responsibility will be to ensure Appear TV products **work flawlessly within the customer's environment**. You will be working with leading edge technology such as Multiscreen/OTT, IPTV and DVB-T2/S2. The job also involves close co-operation with our Sales and Support teams.

Degree qualified: Relevant higher education: MSc., Cand. Scient (or equivalent). BSc will also be considered with relevant experience.

### Responsibilities:

- Working with our global customer base supporting deployed equipment
- Remote maintenance and diagnostics
- On-site system installation, configuration and testing
- Technical training on Appear TV products, both in-office and at customer sites
- Opportunities to participate in Trade Shows and Exhibitions

You should possess skills/interests in the following areas:

- Customer service and interaction
- Shows initiative, independent and proactive
- Problem solving skills
- Experience with IPTV/DVB technology
- Experience with TCP/IP technologies, networks and protocols
- Experience with RF networks and technologies
- Experience with Linux operating systems

Professional experience is advantageous. You will have a positive attitude; want to work with an experienced team, **developing tomorrow's TV technology and products**. Fluency in English and Thai is required and any additional, particularly Asian, language skills are advantageous. Travelling should be expected.

### We offer:

- A young, dynamic and exciting place to work with humor and energy
- State-of-the-art products and technology
- Inspiring customers and projects
- Professional career development
- Competitive terms

Please send your resume and application in English clearly marked to [jobs.thailand.tss@appeartv.com](mailto:jobs.thailand.tss@appeartv.com) or for further information contact Damian Hatwell at [damian.hatwell@appeartv.com](mailto:damian.hatwell@appeartv.com).

**APPEAR TV** is headquartered in Oslo, Norway. The company produces world-class equipment that enables operators to deliver professional broadcast services to millions of users around the globe. The company is dedicated to developing reliable, revenue-generating and innovative solutions for operators looking to deliver real-time content to the home. Appear TV head-ends are designed for modularity, high density, and flexibility.